



Shilo Military Family
Resource Centre
Behaviour Management



Mission

Recognizing the uniqueness of the military lifestyle, the Shilo MFRC will provide individuals, family and our community with tools to foster growth, belonging and resilience.

Vision

Confident, capable and resilient families in a supportive Canadian Forces (CF) community.

History

*The **Shilo Military Family Resource Centre (Shilo MFRC)** was established in 1990 to serve the families of military and civilian employees of CFB Shilo as well as the families residing in the Rural Municipality of Cornwallis, Municipality of North Cypress - Langford, and Municipality of Glenboro - South Cypress.*



Overview of Centre Programs and Services

Adults

- *Veterans: enhanced information and referral services, transition programs, intervention support*
- *Deployment Support: activities, workshops, deployment resources, parcel service*
- *Education and Training: second language training*
- *Employment: employment assistance, employment opportunities*
- *Mental Health*
- *Monthly Activities*
- *Community Service*
- *Volunteers*

Children and Teens

- *Preschoolers: pre-kindergarten, activities*
- *Child Care: casual child care, emergency and respite care, licensed childcare facility in Shilo MFRC*
- *Youth Programs: youth club, monthly activities*



About CFB Shilo

CFB Shilo is home to the First Regiment Royal Canadian Horse Artillery (1RCHA) and the Second Battalion Princess Patricia's Canadian Light Infantry (2PPCLI). The Base is also home to lodger units, such as 3 Cdn Div TC C Coy, 3 CDSG SS Det Shilo, and 11 CF Health Services Centre. The RCA Museum attracts military history enthusiasts from far and wide.

In addition to the many Canadian regular force and reserve soldiers who train at Shilo, troops from several foreign countries, including Germany, France, Denmark, and the United States, have trained here.

Germany, in particular, trained more than 140,000 soldiers from 1974 to 2000 under the direction of the German Army Training Establishment Shilo (GATES). Many signs of the 27-year legacy left by the Germans remain at Shilo and throughout the southwest Manitoba region.

The training area of CFB Shilo covers almost 40,000 hectares: an area approximately 15 kilometres by 30 kilometres. It consists of a unique mix of open prairie, sand dunes, and woodlands which, when combined with a wide range of seasonal temperatures, makes Shilo one of the best training areas in the world. Due to the unique nature of most of the training area, increased awareness has been placed on protecting the environment. Environmentally friendly training practices are constantly being studied, developed, and monitored.

As the largest employer in southwestern Manitoba, CFB Shilo has a substantial economic impact on the regional economy, including the City of Brandon.

With a population of about 1,400 military personnel and their families, the Base is completely autonomous with accommodations for more than 600 families and quarters for close to 400 single personnel. This Base maintains its own water, sewage, and sports and recreational facilities.



Certificate of Verification

We, the Board of Directors of the Shilo Military Family Resource Centre, certify that this document is the complete and official Code of Conduct Manual of the Shilo Military Family Resource Centre.

Date of Approval by the Board of Directors

Date of Adoption by the Membership

Chair, Board of Directors

Date

Chair, Children's Services Committee

Date



Military Family Resource Centre
 Centre de ressources pour les familles des militaires

Shilo Military Family Resource Centre
 Occasional Child Care (OCC) Policy Manual

Record of Amendments

Amendment Number	Section Number	Amended From	Date of Approval
		Amended To	



Behaviour Management Policy

- 1) The Shilo MFRC Daycare's goal is to help the child develop self-control and social skills in a consistent and positive manner. Limits will be set and maintained. Within these limits, staff are to offer the child appropriate choices and/or natural consequences so that the child maintains a sense of control.
 - i) Some techniques staff will use are:
 - ii) positive interaction;
 - iii) role modelling;
 - iv) rules;
 - v) positive reinforcement – e.g. praise, “I” statements;
 - vi) indirect guidance – e.g. schedule, room arrangement; and
 - vii) direct guidance – e.g. physical proximity.
 - b) If a child becomes aggressive, the staff will positively redirect the inappropriate behaviour. If the behaviour persists, the child will be removed from the situation. When the child indicates that they are ready to display appropriate behaviour, the child will be welcome to return to the activity or find a new activity.

- 2) Behaviour Management Plan - Parent Communication
 - a) If a child's behaviour becomes a concern, the staff may help parents devise a behaviour management plan. It is the intention of the Shilo MFRC to work in partnership with the families and ensure consistency at home and at the Shilo MFRC. After an agreed amount of time the behaviour management plan will be reviewed with the parent, the supervisor, and the Children's Services Coordinator. If the goals of the behaviour management plan have not been achieved, the parent may be asked to withdraw their child from the service.

- 3) Licensing Standards Act (Discipline)
 - a) In accordance with the “Licensing Standards Act” Subsection 11 (1) for Daycare Centres, the “Shilo MFRC daycare staff will not permit, practise, or inflict any form of physical punishment, verbal or emotional abuse, or denial of physical necessities for any child in attendance.”
 - b) Physical punishment includes:
 - i) striking a child, either directly or with an object;
 - ii) shaking, shoving, spanking or other forms of aggressive physical contact; or



- iii) forcing a child to repeat physical movements.
- c) Verbal/Emotional abuse includes:
 - i) harsh, belittling, or degrading responses by an adult that would humiliate or undermine a child's self-respect.
- d) Denial of physical necessities includes:
 - i) deprivation of a child's basic needs including food, shelter, clothing, or bedding e.g. withholding meals, snacks or desserts, or taking a child's blanket away at naptime.
- e) This policy pertains to all children visiting the centre and must be followed by all volunteers, parents, and guardians, whether the child is their own or somebody else's.