



Your 2011-2012 NPP Annual Report



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YEAR IN REVIEW



GOVERNANCE



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Message from the Managing Director of Non-Public Property

Welcome to your annual report, an overview of how Non-Public Property (NPP) has been created and expended to benefit Canadian Forces members, both serving and retired, their families, and military communities across Canada. NPP is at the heart of supporting our troops, ensuring that they have access to relevant, useful, and tailored goods and services.

2011-2012 has proven to be a challenging and exciting year for Non-Public Property and the Staff of the Non-Public Funds, Canadian Forces. A new strategic vision benefitting "One Community, One Million Strong" has been defined. It focuses on both near and longer term initiatives that aim to strengthen and evolve NPP programs and services that will meet the needs of our diverse community, an inclusive community composed not only of regular force serving members but also of reservists, former members and all of their families.

NPP has been used to promote healthy, active lifestyles among military members and their families, providing them with ample opportunities to get fit and have fun in their communities. Working in partnership with Canadian individuals and corporations, fundraising initiatives for the Support Our Troops Funds have demonstrated Canadians' compassion and caring for military members and their families.

Contributions to base / wing Family Days and community recreation activities has allowed NPP to ensure that military families have opportunities to socialize and meet new friends as they are posted across the country and around the globe. All of this takes place because military members and their families participate in NPP by shopping at CANEX, taking advantage of PSP programs and planning for their financial security with SISIP Financial Services.

As we turn our attention to the coming year, we look forward to continuing to serve those who serve by strengthening our existing programs, and adapting to meet the changing needs of our growing community. By working together to support one another, we ensure that we truly are **One Community, One Million Strong**.

On a more personal note, it is with very mixed emotions that I tell you I have accepted a position as the CEO of the Comox Valley Airport Commission. This will be my last Annual Report. While we have faced many challenges over the past year, I have been so impressed by the dedication of this team. Indeed, it was in the face of some of the more difficult challenges that I had the chance to witness a real commitment to the mission, and to the Canadian Forces community members.

F.G. Bigelow
Brigadier-General
Managing Director Non-Public Property

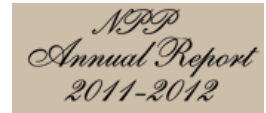


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About Non-Public Property



The Staff of the Non-Public Funds, Canadian Forces are dedicated to serving those who serve. We believe that when you are able to take good care of yourself and your family, you can better succeed both at home and at work. Whether you need to sign the kids up for swimming lessons, improve your fitness, make friends in a new community, or organize your finances, our services are here to help.

We also believe that your family should get the most out of the money you invest in NPP. So, we direct the proceeds from retail and financial services back into morale and welfare programs for serving and former members and their families. Millions of dollars are distributed each year to local Base, Wing and Unit Funds for programs like family services and recreation.

Think of it this way: by buying new furniture at CANEX, you are contributing to your child's summer camp; when you sign up for life insurance with SISIP Financial Services, you are also helping a friend quit smoking through the March 1st, I Quit challenge. The supportive, sustainable model for Non-Public Property helps all members of the community help families, neighbours, and military families from coast to coast.

In 2011 we also made it easier for you to spend your money with us with the introduction of our Consolidated Monthly Non-Public Funds Statements of Account. Through one simple statement sent via email, we now provide you with a detailed listing of charges, including CANEX, messes, base funds, and recreational activities.

As we see it, Non-Public Property is all about building a better community for everyone – military members, retired members, families, and civilian employees alike. Together, we are **One Community, One Million Strong**.

***Problems viewing the streaming video?**

If you are working from a DWAN work station, contact your local IT support group to enable video streaming.



How do you participate in Non-Public Property?



In 2011 we introduced Family Roots, a new line of heraldic crests, swords and shields at CANEX stores.

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Shop at CANEX

When you shop at [CANEX](#), not only will you find great products and services and attractive payment plans, but you can also feel good knowing that the proceeds from your purchases contribute to the Canadian Forces community.

We have 41 CANEX stores across Canada, and as well as over 160 concessions ranging from restaurants to barber shops to real estate offices. CANEX patrons benefit from our Club Xtra customer loyalty program; no-interest credit plans; discount Home Heating Oil Program; online shopping during deployments; and the Personal Home and Auto Insurance.

In our continuing effort to sell products and services that meet the needs of the military community, we welcomed a variety of new products this year at CANEX stores. We added two new items to our popular Support Our Troops Yellow Ribbon line: maple syrup, and charms. Our partnership with Bellecour Jewelry continued to grow, with custom Support Our Troops jewelry, in-store events and the launch of the [Bellecour website](#). We also expanded our ever-growing list of clothing and household good suppliers, and helped patrons get in touch with their heritage with Family Roots, a new collection of heraldic crests, swords and shields.

By providing goods and services that meet the needs of our patrons, we generate revenue that is given back to our community. We proudly distribute millions of dollars in royalties to Bases, Wings and Unit Funds, as well as morale and welfare programs.

\$3,200,000
in royalties provided to
base, wing and unit funds

160
concessions serving
military communities

41
CANEX stores in Canada



How do you participate in Non-Public Property?



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Bank with Canadian Defence Community Banking (CDCB)

BMO Bank of Montreal has been the official bank of the Canadian Forces community for the past three years, with a mandate to provide enhanced group banking services, tailored to the unique demands of military service. [Canadian Defence Community Banking](#) program membership continues to grow, as does access to BMO Bank of Montreal banking services, especially on Canadian Forces bases and wings. In addition, BMO Bank of Montreal has become a significant partner in sponsoring local and national events which honour military members and their families.

Image Caption

Natacha Tremblay, National Manager CDCB Program, and Mike Darling, District Vice President, Saskatchewan, BMO Bank of Montreal hold the ribbon as Colonel Marc Bigaouette, Commander of 15 Wing and Wing Chief Warrant Officer Deborah Matthews make the ceremonial cut to inaugurate the opening of the BMO Bank of Montreal Instabank machine at 15 Wing, Moose Jaw on 1 November 2011.



How do you participate in Non-Public Property?



This special logo commemorates 25 years of partnership between CANEX and The Personal.

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Choose our insurance products

SISIP Financial Services (SISIP FS) and CANEX offer competitively priced insurance products to suit the diverse needs of the Canadian Forces community. Every time your family accesses these unique financial services, money goes back into morale and welfare programs.

Home and Auto Insurance

In 2011, **CANEX** was proud to celebrate the silver anniversary of partnership with The Personal Insurance Company. Together, we offer preferred group rates and tailored products, including:

- The Renter's Policy for Military Quarters
- \$5,000 coverage for military kit
- Portable, posting-friendly policies
- Continued coverage for former members

SISIP Financial Services Life Insurance

SISIP FS provides a variety of comprehensive insurance plans. The SISIP FS Optional Group Term Insurance program is distinctive from market competitors in that underwriting requirements are less stringent; there are no exclusions for dangerous occupations, and SISIP FS guarantees payment of claims.

SISIP FS also provides optional Term Life Insurance providing coverage for serving and former CF members and their spouses, as well as Long Term Disability Insurance for Regular Force and Reserve Force members.

CANEX

\$2,000,000
contributed to morale and welfare causes such as the Military Families Fund

67,608
policies in force

2.4%
increase in policies over previous year

25
years of partnership with The Personal

SISIP FS RARM
Financial Services
Service Standard

\$3,192,500
invested in CF Morale and Welfare programs

141,042
Term Life Insurance policies in force for overall coverage of **\$28.3B**

100,850
clients insured under the Long Term Disability Plan

6742
veterans received LTD and the Vocational Rehabilitation Program support

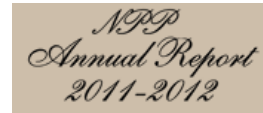
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How does NPP care for Canadian Forces families and communities?



Mr. Ian E. Bennett, the President and CEO of the Royal Canadian Mint, presents a cheque for the Military Families Fund charity to Rear-Admiral Andy Smith, the Chief of Military Personnel, on 16 September 2011.



Support Our Troops Funds

Thanks to generous donations from individuals, businesses, and Non-Public Property operations, Support Our Troops Funds help Canadian Forces personnel and their families cope with unforeseen challenges that arise due to military service.

Military Families Fund

Established in 2007, the [Military Families Fund](#) is one of the newest funds to be created to provide support to the military community. The Fund allows the chain of command to quickly respond to the unique, unforeseen and often immediate needs of military members and their families.

The Terms of Reference for the Military Families Fund were refined in early 2012 to ensure that the funds provide benefit where the most needed, based on the sacrifices that military members and their families make as part of a broader Canadian Forces community. Specifically, in order to qualify for support from the Military Families Fund, the condition or situation giving rise to the financial request either members or their families must be linked to conditions of service. In addition, there must be a verifiable financial need that can be supported through current departmental policies or from current personal financial resources, the request for assistance must be supported by the chain of command, and the financial assistance must contribute to the resolution of the particular situation.

The Fund exists today because Canadians continue to donate funds to recognize and honour the unique sacrifices that military members and their families make in serving Canada and, indeed, all Canadians. Donations from individuals and businesses, proceeds from events and contributions from other foundations and charities are essential to the sustainability of the Military Families Fund. Since 2007, almost 1000 military members and/or their families have received assistance from the Military Families Fund.

Hospital Comforts Fund

The [Hospital Comforts Fund](#) provides hospitalized Canadian Forces members with toiletries, reading material and other basic comforts. Since the program was launched in 2006, it has provided support to at least 300 members annually. In fiscal year 2011-2012, more than 320 members benefited from the Hospital Comforts Fund.

Soldier On Fund

The [Soldier On Fund](#) provides seriously ill and injured Canadian Forces members with opportunities to pursue physical activity, recreation and sport. In fiscal year 2011-2012, the Soldier On Fund provided grants to ill and injured members for hand-cycles, adaptive sporting equipment, event registration, and training expenses. In addition, the Soldier On Fund facilitated or supported more than 30 national and international events that allowed ill and injured personnel to:

- learn to ski, ride and groom horses, fly fish, waterski, and kayak;
- train with and compete against ill and injured soldiers from other nations; and
- push their physical and mental limits through participation in national sporting events.

By March 31, 2012, the Soldier On Fund was providing support to more than 350 ill and injured members and their families.

Canadian Forces Personnel Assistance Fund

The [Canadian Forces Personnel Assistance Fund](#) provides serving and former personnel and their families with loans and grants. Since fall 2011, this Fund has been co-managed within the Support Our Troops Program as a means of maximizing support that is provided to the Canadian Forces community.

Operation Santa Claus

For personnel who are deployed over the holidays, our [Operation Santa Claus](#) program provides a gift package filled with generously donated items from Canadian companies, corporations and service clubs. In fiscal year 2011-2012, gifts were delivered to more than 5500 Canadian Forces members serving in locations around the world.



How does NPP care for Canadian Forces families and communities?



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Canadian Forces Appreciation Program

Established in June 2011, the Canadian Forces Appreciation Program is designed to give back to the entire military community. We have partnered with over 8,000 businesses to offer exclusive deals and discounts. Whether planning a vacation, shopping for a new car, or just looking for an evening on the town, our offers will help community members have more fun for less.

Visit www.cfappreciation.ca to learn more today!



How does NPP care for Canadian Forces families and communities?



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Corporate Outreach Program

The Corporate Outreach Office, which includes responsibility for Non-Public Property sponsorship, was exceptionally busy bringing a much-needed focus to the myriad of third party organizations that donate goods or services for the morale and welfare of the Canadian Forces community, or conduct a fundraising event. Third party fundraising events were very popular, and generated significant proceeds for the Military Families Fund and the Soldier On Fund.

The [Vacations for Veterans](#) program was launched in January 2012. In recognition of their service to Canada, Shell Vacations Club Canada, its members and affiliates, offer complimentary lodgings to eligible members of the Canadian Forces community at their destination resorts within Canada, the United States and Mexico. By the end of March 2012, 30 members had registered for their Vacations for Veterans getaway.

For the past four years, Canadian Forces Personnel and Family Support Services have partnered with several Ontario-based camps and other donors to send children of military families for a [camp experience](#). During summer 2011, more than 200 children from across Ontario spent one week at Camp Maple Leaf, located on Pigeon Lake, near Peterborough. Priority for participation in this program was given to children of fallen soldiers, as well as ill and injured members, and children of military members who were currently or recently deployed on a mission abroad. In addition, in fall 2011, Tim Hortons provided a four-day leadership camp experience, tailored to the unique challenges of military families, for two classes of students attending a high school in a local military community.

Through [Operation Wish](#), Sears Canada, Ltd paid tribute to members of the Canadian military by offering them a special one-day discount shopping day in early December, 2011. In addition, Sears Canada, Ltd donated \$10,000 to the Hospital Comforts Fund and sponsored children's Christmas parties at a number of Military Family Resource Centres across the country.



How does NPP care for Canadian Forces families and communities?

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Creating and improving infrastructure

In fiscal year 2011-2012, your NPP dollars were hard at work constructing and improving a number of facilities in local communities.

New projects completed this year included:

- Museum canteen in Greenwood
- Lush Nailz in Gagetown
- Canteen in the EME building in Borden
- Mortgage broker office in Petawawa
- Tim Hortons in Winnipeg
- Movie rental vending machine in Shilo
- Kit Shop in Wainwright
- Café in the mall in Comox
- New pumps for the gas station in Edmonton
- New pumps and storage tanks for the gas station in Bagotville
- CANEX retail store renovation in Kingston



Looking Ahead

Under Construction

- Remodel of CANEX ExpressMart at RMC
- Remodel of CANEX SuperMart in Wainwright
- Warehouse modification at CANEX Windsor Park, Halifax
- Renovations to the Dockyard Café in Esquimalt

Projected 2012-2013

- Coffee shop in Esquimalt
- Winnipeg Convenience
- Gas upgrade for Goose Bay
- New café in NCR
- Cafeteria renovation at NDHQ
- Tim Hortons in Kingston

Image Caption

The Kingston CANEX retail store completed renovations in 2011 to increase their floor space and improve the customer experience. Photo (L to R): René Parent, National Manager Retail Operations; Jamie McGuire, Retail Store Manager; Col Cadden, Base Commander; CWO Beaulieu.



How does NPP care for Canadian Forces families and communities?



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Support to deployed operations

Since August 2000, PFSS has been deploying staff to deliver [morale and welfare programs](#) on overseas operations. Members of the Staff of the Non-Public Funds, Canadian Forces support deployed personnel by offering Rest and Recreation programs, Home Leave Travel Assistance services, retail stores, a mess, fitness, sports and recreation programs, barber services, and more.

While deployed morale and welfare programs are publicly funded, deployed retail programs generate non-public funds which are made available for morale and welfare activities within the theatre of operations, and are contributed to the Base and Unit Funds of military personnel who are deployed.

Over the course of 10 years deployed in Afghanistan there have been substantial contributions to base and unit funds from deployed retail activities.

We also marked the end of an era in 2011 as the Canadian Forces' mission in Southern Afghanistan stood down, and a smaller training mission in Kabul took force. On 29 November 2011, all morale and welfare activities at Kandahar Airfield ceased operations, and our staff packed up material, sold off remaining stock to other service providers and returned to Canada.

Image Caption

PSP Halifax Fitness and Sports Instructor Olivia Goguen deployed in August 2011 with HMCS Athabaskan. While on ship she coordinated fitness, sports, and recreational programs for the ship's company.

*Problems viewing the streaming video?

If you are working from a DWAN work station, contact your local IT support group to enable video streaming.

4,000,000
cups of coffee served
by the KAF Tim Hortons
since 2006

77
staff members returned to
Canada after the mission in
Kandahar came to a close

10
years of loyal service
by NPF staff at KAF
now complete

Date Modified : 2012-09-19



What unique services does NPP support in Canadian Forces communities?



Dog sledding is fun for the whole family in Cold Lake.

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Community Recreation

PSP offers high-quality, innovative recreation programs in each Canadian Forces community. A combination of public funds and NPP helps to ensure that your family can enjoy quality leisure experiences, innovative programming and recreational facilities that meet your needs. The options are virtually endless: from arts to aquatics, tennis to Tai Chi, [PSP Recreation](#) helps families across Canada get moving and have fun.

June is Recreation Month

NPP also helps celebrate the value of community recreation with the annual [June is Recreation Month](#) campaign. The 2011 campaign focused on the important role recreation plays in operational effectiveness, and building strong military families.

Thanks to the generous support of our corporate sponsors, the campaign also featured an exciting contest to engage the whole family in recreation. Captain Alberto Miock of 15 Wing Moose Jaw was the lucky winner of a family recreation reunion in Toronto for his family of 12.

DND Photography Contest

From tender family moments to gripping images of soldiers at work, the 43rd Annual [DND Photography Contest](#) showcased incredible photos that reflected the diversity of life in the Canadian Forces community. The winners were recognized at an awards ceremony in November in Ottawa, where they were awarded prizes from our generous sponsors, as well as partners CANEX and SISIP Financial Services.

Community Recreation

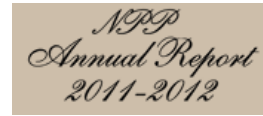




What unique services does NPP support in Canadian Forces communities?



For the second straight year, the Esquimalt Lookout was named the Canadian Forces Newspaper of the Year at the Canadian Community Newspaper Awards, held in May 2011.



Canadian Forces Newspapers

[Canadian Forces newspapers](#) report on operations, morale and welfare programs and a variety of military community news. Serving and retired military members and their families in communities across Canada count on these papers to provide a valuable source of local news and information.

Newspapers provide essential support to morale and welfare programs by promoting local events and services, and also get engaged in their communities by printing everything from children's coloring contests to community welcome guides.

On June 28, 2011, the very first edition of the new Canadian Forces newspaper, Guard of Honour, was published in the National Capital Region. The Ottawa newspaper was designed to create a common, central link to bring the community together. Hot off the presses, some 10,000 copies of this bilingual, full-colour tabloid are distributed bi-monthly to various buildings in the region to reach the Defence community. An electronic version is available through the [CF Community Gateway](#).

NPP
250,000
 readers nationwide
85,000
 collective copies
 published per edition
16
 communities served
1
 new publication
 launched this year



What unique services does NPP support in Canadian Forces communities?



CFSU (Europe) was awarded the 2011 CF Health and Fitness Award at the CF Sports Awards Ceremony

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Canadian Forces Sports

Sports play a prominent role in promoting fitness and good health for military personnel. There are sports options available for a variety of skill levels in every Canadian Forces community, and experienced athletes are also encouraged to compete in regional, national and international competitions.

Once again in 2011, NPP made a valuable contribution to complement the publicly-funded [Canadian Forces Sports Program](#). NPP provided equipment and uniforms for athletes and teams at the base, regional, national and international levels. NPP contributed to the continued development of officials, coaches and athletic trainers. NPP also helped us reward athletes' hard work with championship medals and trophies.

Ongoing NPP support was especially important this past year for its contributions to Canada's success at the [CISM Military World Games](#). The Games were held in July 2011 in Rio de Janeiro, Brazil. Approximately 200 CF members participated as athletes in 11 different sports, while a team of NPP staff provided support services behind the scenes.

Along with our valued sponsors, NPP also contributed to the CF Sports Awards Ceremony, an annual event honouring the best athletes, coaches and official in the Canadian Forces.



18,895
athletes participate in
base sports programs

200
athletes and staff
participated in the
Military World Games

18
National Sports
Championships held



What unique services does NPP support in Canadian Forces communities?



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Employment Opportunities

NPP programs and activities provide significant employment opportunities at bases, wings and units across Canada, in the United States and overseas. A significant portion of our employees at the Staff of the Non-Public Funds, Canadian Forces are military spouses, family members, and former military personnel.

To learn more about our employment opportunities, visit the [Careers](#) section of our website or contact recruiting@cfpsa.com.

Image Caption

The entire Human Resources team at headquarters gathered to congratulate Anick Castonguay, Human Resources Policies and Procedures Manager, on her 15 years service award in May 2011. Anick was one of the original staff members at NPP headquarters, and continues to serve those who serve!





What unique services does NPP support in Canadian Forces communities?



Commander of 1ASG, Col Scott Kennedy, and the Regimental Sergeant-Major, CWO Patrick Earles, were in Wainwright on October 26 to present the award for 1ASG Civilian of the Year to Darryl Naugle, Junior Ranks' Mess Manager

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Messes

Messes enable Canadian Forces personnel of all ranks to become personally acquainted with their peers and subordinates. These facilities encourage you to create bonds of friendship and better working relationships through an atmosphere of good fellowship. To this day, Canadian Forces messes retain a functional role as social and dining clubs, and are the centre of social life for units, stations, bases, wings and ships.

While mess operations are publicly funded, NPP also contributes to mess operations by funding bar operations and entertainment activities. More than 200 CF messes received Non-Public Funds to support their mess operations each year.



What unique services does NPP support in Canadian Forces communities?



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SISIP Financial Services

SISIP FS provides competitively-priced financial services and products to meet your financial needs now, and for years to come. Personal money management, RRSPs, TFSA's, tax planning, release/transition planning and investment products (provided through FundEX Investments Inc) are among the range of financial matters handled by our certified financial planners. We also endorse the Canadian Forces Group Retirement Savings Plan, a "do-it-yourself" on-line investment service.

At SISIP Financial Services, we are proud to contribute millions of dollars to morale and welfare programs each year. We also give back to the Canadian Forces community by providing Financial Management Education courses during military training. The program provides participants with the tools to become financially independent and aware of financial best practices to avoid financial issues in the future.

Our financial counselling network provides free, confidential financial counselling for Canadian Forces members and their spouses. As a result, our counsellors help resolve financial difficulties and provide preventative financial management support.

Image Caption

In 2011, SISIP FS contributed \$50,000 to the CF Sports Awards Ceremony, celebrating athletic excellence in the Canadian Forces. Photo: SISIP FS President, André Bouchard, presents the Male Athlete of the Year Award to Cpl Eric Feunekes, a Greco-Roman wrestler from Gagetown.





What unique services does NPP support in Canadian Forces communities?



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Specialty Interest Activities

Using support from both the public and NPP, [PSP](#) facilitates clubs and operates facilities for many unique activities, including golf, curling, horseback riding, skiing, paddling, and more. Specialty interest activity facilities are used by serving military members and their families, retired members and their families, and various other groups or individuals closely associated with the military community.

In July 2011 the [Canadian Forces Golf](#) courses celebrated Take a Kid to the Course Week. Developed by the National Golf Course Owners Association Canada to encourage families and juniors to take up the game of golf, this cross-Canada campaign illustrated how easy it is to improve both your score and your relationship with your children by bringing them out to the golf course. In addition to free golf, many CF courses offered additional programs such as junior clinics, free range balls, free junior club rentals and family tournaments.

Image Caption

Military families cut the ribbon to open the new 750m skating loop at the Centre plein air Castor in Valcartier. The improvement to the skating loop and related equipment was a \$50,000 investment which is sure to be enjoyed by intermediate and advanced skaters as well as outdoor sports enthusiasts on the base.



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NPP Board Membership

The NPP Board* provides the overall strategic direction for all activities associated with Non-Public Funds. The Board financially oversees the operation of NPP, approves policies for the operation of NPP activities and provides policy direction for the Canadian Forces Central Fund.

Chairperson

General Walter Natynczyk

Chief of the Defence Staff

Members

Vice-Admiral Bruce Donaldson

Vice Chief of the Defence Staff

Vice-Admiral Dean McFadden

Chief of the Maritime Staff

Lieutenant-General Peter Devlin

Chief of the Land Staff

Lieutenant-General André Deschamps

Chief of the Air Staff

Rear-Admiral Andrew Smith

Chief of Military Personnel

Major-General Robert Bertrand

Representative for Assistant Deputy Minister (Finance Corporate Services)

Rear-Admiral Jennifer Bennett

Chief Reserves & Cadets

Brigadier-General Blaise Cathcart

Judge Advocate General

Chief Petty Officer First Class Robert Cleroux

Canadian Forces Chief Warrant Officer

Chief Warrant Officer Guy Janssens

Vice Chief of Defence Staff - Command Chief Warrant Officer

Chief Petty Officer First Class Claude Laurendeau

Chief of the Maritime Staff - Command Chief Petty Officer

Chief Warrant Officer Giovanni Moretti

Chief of the Land Staff - Command Chief Warrant Officer

Chief Warrant Officer Miles Barham

Chief of the Air Staff - Command Chief Warrant Officer

Chief Warrant Officer Andy Dalcourt

Chief Military Personnel - Command Chief Warrant Officer

RAdm (Ret'd) Bryn Weadon

Retired Canadian Forces Member

Ex-Officio Members

Mr Greg Jarvis

Chief Review Services

Brigadier-General Fred Bigelow

Director General Personnel and Family Support Services

Secretary

Mr David Connors

Director General Personnel and Family Support Services
Secretariat & Corporate Services

*The composition of the NPP Board evolved over the course of the fiscal year and is subject to further change.



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NPP Committee Overview

Investment Committee

This committee provides oversight of the Canadian Forces Central Fund and SISIP FS Segregated Fund investment portfolios and advises on investment policy and performance. The committee meets quarterly. Members this fiscal year were:

- D. Langton, Assoc DGPFFSS (Chair);
- A. Bouchard, President SISIP FS;
- S. Tang-Jassemi, CFO;
- R. Smith, External Member; and
- R. Hart (Secretary).

Pension Board

This board makes recommendations on the governance and investment decisions regarding the pension plan for the Staff of the Non-Public Funds, Canadian Forces. Members this fiscal year were:

- D. Langton, Assoc DGPFFSS (Chair);
- S. Fleming, Vice-President HR;
- R. Helgason, CPSP;
- S. Tang-Jassemi, CFO;
- A. Bouchard, President SISIP FS;
- G. Mahon, President CANEX/NATEX;
- J. Gibson (Executive Secretary); and

Members at large:

- E.-L. Flynn;
- D. Latulippe; and
- J. Daoust.

Audit Committee

The Chief Review Services is responsible to the Chief of the Defence Staff for the audit and evaluation of NPP programs, activities, and financial statements. The NPP Audit Committee provides risk management, control and accountability, as they relate to NPP. It also has the authority to direct audits of any NPP activity as required. Members this fiscal year were:

- P. Martin (Chair);
- D. Rattray;
- K. Pennie;
- CWO M. Dion;
- G. Jarvis (Ex-Officio); and
- BGen F.G. Bigelow (Ex-Officio).

Support Our Troops Funds Executive Committee

The Support Our Troops Fund Executive Committee has been established to provide the Chief of Defence Staff and the Director General Personnel and Family Support Services with advice and guidance in developing fundraising and fund sustainability strategies, in supporting the establishment of key strategic partnerships, and in evaluating third party fundraising proposals.

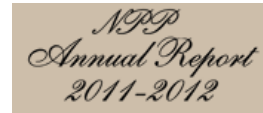
Chaired by the Director General Personnel and Family Support Services, the Executive Committee currently includes the following members:

- Mr John de Hooge, the Fire Chief for the City of Ottawa and an active member of his community through service on various boards and committees;
- Ms Gaynor Jackson, the Executive Director of the Canadian Forces Base Esquimalt Military Family Resource Centre who has extensive experience in delivering support to military families;
- Mr Max Keeping, a long-time member of the Canadian broadcasting community and a distinguished ambassador of many charitable organizations within the greater Ottawa area;
- Lieutenant-General (Retired) William Leach, who gives generously of his time and experience to a myriad of foundations and institutions that offer support to currently serving and former military members;
- Mr Dave Ready, a seasoned advisor on philanthropic and strategic marketing;
- Mr Dave Smith, a popular philanthropist and restaurateur, as well as a highly decorated Canadian; and
- Rear-Admiral Bryn Weadon (Retired), who, since his retirement from the Canadian Forces, has been contributing financial and logistics advice to a number of volunteer organizations.

Many thanks are expressed to Ms Maureen Eykelenboom and Ms Tammy Kleinschmidt, who retired from the Military Families Fund Executive Committee in early 2012.

NPP Committee Overview

Although not a formal member of the Executive Committee, the Support Our Troops Funds receives invaluable support from Mrs Leslie Natynczyk, who was appointed the Champion of Morale and Welfare programs in the Canadian Forces, by the Minister of National Defence.





Your 2011-2012 NPP Annual Report

2011-2012 Financial Summary

[FY 11-12 NPP Annual Report Financial Summary](#)

*NPP
Annual Report
2011-2012*

FINANCIAL HEALTH (in 000's of dollars)

OPERATING HIGHLIGHTS

CANEX					
	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	83,872	88,124	Sales	135,321	141,493
Liabilities	32,176	33,128	Income from Operations	1,483	4,597
Net Worth	51,696	54,996	Contribution to CFCF	3,969	3,994
			Net Income/(Loss)	(2,480)	603

CANADIAN FORCES CENTRAL FUND					
	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	272,717	267,761	Revenues	6,220	13,079
Liabilities	147,407	137,739	Expenses	10,932	10,898
Net Worth	125,310	130,022	Net Income/(Loss)	(4,712)	2,181

CANADIAN FORCES PERSONNEL & FAMILY SUPPORT SERVICES					
	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	7,299	4,444	Revenues	18,198	16,480
Liabilities	8,411	2,229	Expenses	18,037	16,353
Net Worth	(1,112)	2,215	Net Income/(Loss)	161	127

CANADIAN FORCES PERSONNEL ASSISTANCE FUND					
	AS AT 31 DECEMBER 2011	AS AT 31 DECEMBER 2010		FY 2011	FY 2010
Assets	16,586	16,492	Revenues	1,066	1,162
Liabilities	53	71	Expenses	904	894
Net Worth	16,533	16,421	Net Income/(Loss)	112	268

SISIP FINANCIAL SERVICES					
	AS AT 31 DECEMBER 2011	AS AT 31 DECEMBER 2010		FY 2011	FY 2010
Assets (segregated fund)	292,606	286,681	Revenues	76,956	88,222
Liabilities	12,564	(6,138)	Expenses	86,236	66,603
Net Worth	280,042	292,819	Contribution to CFCF	3,498	3,000
			Net Income/(Loss)	(12,778)	18,619

BASE/WING/UNIT FUNDS					
	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	114,798	100,122	Revenues	77,128	76,561
Liabilities	39,267	28,616	Expenses	72,960	71,375
Net Worth	75,531	71,506	Net Income/(Loss)	4,168	5,186

CF MESSES

	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	25,794	24,757	Revenues	32,662	33,799
Liabilities	1,900	2,101	Expenses	31,547	32,973
Net Worth	23,894	22,656	Net Income/(Loss)	1,115	826

RESERVE UNITS

	AS AT 31 MARCH 2012	AS AT 31 MARCH 2011		FY 2011-2012	FY 2010-2011
Assets	1,830	1,107	Revenues	1,456	931
Liabilities	407	217	Expenses	1,342	879
Net Worth	1,423	890	Net Income/(Loss)	114	52